
Report To:	Policy & Resources Committee	Date:	21 November 2023
Report By:	Corporate Director, Education, Communities and Organisational Development	Report No:	PR/25/23/TM
Contact Officer:	Tony McEwan	Contact No:	01475 712828
Subject:	Update on Inverclyde Anti-Poverty Initiatives		

1.0 PURPOSE AND SUMMARY

1.1 For Decision For Information/Noting

1.2 The purpose of this report is to provide the Policy & Resources Committee with evaluations on the Anti-Poverty Initiatives funded by the Inverclyde Council Anti-Poverty recurring budget to date and make recommendations for next steps.

1.3 Inverclyde Council and the HSCP allocated a total budget of £1.08 million per year for financial year 2021/22 and 2022/23 to fund a range of time-limited local initiatives to mitigate poverty and deprivation. The Council contributed £830k and HSCP £250k. This report provides progress against the initiatives relevant to the Council-funded projects and make recommendations for further use of the fund.

1.4 The report also recommends the Committee notes the actions to alleviate food poverty which were agreed through agreed delegated authority to the Director of Education, Communities and Educational Resources.

1.5 Overall, good progress has been made in implementing the various initiatives, which has resulted in a significant number of local residents and their families benefiting both directly and indirectly from the anti-poverty funding over the past two years.

2.0 RECOMMENDATIONS

2.1 It is recommended that the Policy and Resources Committee:

- notes the content of this report and the evaluations in section 4 of the report;
- notes the financial information in Appendix 1 and agrees the proposals in section 5 of this report;
- notes the use of delegated powers to support food insecurity in Winter 2023;
- notes the use of emergency powers to make payments to families in receipt of free school meals on days of school industrial action; and
- agrees to a further progress report being submitted to this committee in six month's time.

Ruth Binks
Corporate Director
Education, Communities & Organisational Development

3.0 BACKGROUND AND CONTEXT

- 3.1 In 2021 Inverclyde Council and HSCP agreed to create a £1.08 million budget to fund a range of local initiatives to mitigate the impact of poverty and deprivation levels that were reported in the Scottish Indices of Multiple Deprivation (SIMD) 2020.
- 3.2 Many of these initiatives were targeted towards communities and people most likely to be affected by deprivation, poverty, and inequalities, including males affected by drug and alcohol use, early intervention for families living in poverty and encouraging new businesses to start up in areas with the greatest deprivation levels.
- 3.3 Since the initial initiatives were agreed, some changes were made to better reflect the changing needs of communities and also to continue/ discontinue funding where required.
- 3.4 Progress on initiatives and against spend have been reported regularly to the Policy and Resources Committee, with a specific report being submitted on 21 March 2023 which made adjustments to the anti-poverty recurring budget in the context of the 2023/25 budget exercise.
- 3.5 The Full Council in December 2022 agreed a £600k saving from the Council's portion of the recurring anti-poverty budget of £830k, leaving £230k. It also agreed to add in existing Education funding for various education initiatives relating to anti-poverty, totalling £259k. The total recurring anti-poverty budget available for 2023/24 being £489k
- 3.6 In addition to this recurring budget there is an earmarked reserve made up of the carry forward from previous year's anti-poverty funding of £1,202,000 together with £800,000 additional funding from reserves, agreed by Members as part of the 2023/24 budget process. A portion of this funding is required in 2023/24 for completion of some of the original anti-poverty projects, due to when these commenced. In addition, Policy and Resources agreed funding for Playschemes and staffing costs on 23 May 2023. Recommendations to utilise some of this unallocated balance are contained in Section 5 of this report. Appendix 1 details the projects currently being funded from the earmarked reserve.
- 3.7 The initiatives and interventions developed with the Anti-Poverty Funding are just one part of the Council's approach to alleviating poverty in Inverclyde and are, together with the anti-poverty fund, aligned with the actions and outcomes of the Local Child Poverty Action Report which is reported to the Alliance Board annually in line with the Child Poverty (Scotland) Act 2017.

4.0 EVALUATION/PROGRESS OF INITIATIVES

- 4.1 An anti-poverty officers' group was established to provide strategic governance and monitoring of the initiatives funded by the original allocation of funding. Dedicated time of a team leader within CLD has been funded from the anti-poverty budget to provide support to each of the project leads to ensure the outcomes achieved remained in line with the Inverclyde anti-poverty agenda. It is recommended some dedicated time for the anti-poverty post and the officer group remains in place while the anti-poverty funding remains.
- 4.2 Overall, good progress has been made in implementing the various initiatives which has resulted in a significant number of local residents and their families benefiting from the anti-poverty funding, either directly or indirectly with a summary of each of the projects provided below.
- 4.3 **IRISE (Inverclyde Routes in to Supported Employment) PROJECT**

Project Timescale November 2021 – November 2023

This project aimed to provide individualised support to young men aged 20-40 residing in the most deprived areas of Inverclyde, with the aim of moving them into employment. Clients have a range of complex issues such as being in recovery, offending or homelessness and receive support from an Occupational Therapist and Support Workers to improve their skills and reduce the barriers to employment, education, or training.

The IRISE project had initially faced multiple challenges to become established within the Inverclyde community and focused work needed to be undertaken to improve the referral pathway from partner agencies. Even with these improvements, many challenges remain around whole-system approaches to working with vulnerable clients when all services have competing priorities. However, the development of this project has allowed services to share these challenges, improve learning and celebrate successes. The project is currently engaging with 22 men with a total of 38 men being engaged in the work of the project since it began. The most significant forms of support provided has been in relation to housing and homelessness with the lack of safe and secure accommodation being one of the largest barriers to clients moving on with their lives. Most clients have made positive progress towards achieving household stability, healthier lifestyles, emotional wellbeing and increased income.

Although the project has not yet achieved its original outcomes to move clients onto secure employment, there have been other, significant and positive impacts of the project. Trusting relationships take time to form and individualised support available to each client, in addition to the input of an occupational therapist, has meant that clients are now engaging with services in a much more positive way. Central to this work is the team's assessment of trauma and substance use and the ability to work with clients so that they can participate in daily activities. Overall, IRISE is supporting clients with incremental changes to improve the life chances and outcomes for each of its clients.

Officers recommend that due to the successes of the initiative that the project is extended to December 2024, but with a more focused, intensive approach involving fewer clients. The costs of extending the timeframe for IRISE can be contained within the original allocation. The project team will also continue to work with the HSCP to develop a future, more sustainable model of delivery beyond December 2024.

4.4 **Business Start Up**

Project Timescale - June 2021 – May 2023

The objective of the Business Start-up initiative was to create opportunities for 30 local entrepreneurs to create local businesses in the Port Glasgow and Greenock Town Centre areas because of the high levels of deprivation.

The aim of the support was to be more inclusive with fewer conditions applied to the grants than the traditional, standard offer.

While this project initially faced several challenges particularly around recruiting staff to the project in year 1, this was remedied in year 2 by extending the contracts of business development advisors of the Council's Business Gateway contractor to support the anti-poverty project and work with the target audience to start their business. This also allowed for some funding to be returned to the anti-poverty budget.

This project expired in May 2023 and although 24 grants have been provided to support businesses and 27 local residents have been supported by the Business Gateway Contractor, officers recommend no further anti-poverty funding is allocated to the project due to the lower than expected uptake of the grants. It has been widely reported across economic development

forums that the cost of living crisis and the cost of doing business is impacting on the number of people willing to take the risk of starting their own business.

4.5 **Food Insecurity**

Project Timescale - December 2021- December 2023

This funding committed Inverclyde Council to implement and develop the first Zero Waste Food Pantry in Grieve Road in December 2021. The funding was used to commission the Inverclyde Community Development Trust to deliver the Pantry; to support the local community with volunteering opportunities; and engage with a wide range of service users to access the service and ensure it meets their needs.

The funding allocated to the Grieve Road Pantry provided it with leverage to receive match funding opportunities and to apply to the National Lottery to establish a second pantry in Port Glasgow. Currently, across the two Zero Waste Food Pantry's there are 1700 members, of which 60% are members of the Grieve Road Pantry. The Pantry in Port Glasgow is developing a place-based, person-centred approach to service delivery by partnering with Mind Mosaic, Financial Fitness and Social Security Scotland to offer a range of support that meets the needs of the local community. Although both Pantries rely on surplus food from the Glasgow Fare Share Membership (see section 4.5), the groceries are subsidised with food purchased from a local cash and carry, with developing relationships with local supermarkets and local donations from partner organisations. However, the closure of the Amazon warehouse in Gourock had a detrimental effect on the range of goods offered to the communities from the Pantry.

Not only has the Pantry supported communities with surplus and zero waste food, more than 30 people have had the opportunity to volunteer between the two pantries, gaining skills and experience which have supported them into further learning or employment in the area.

Officers recommend continuing to allocate £30,000 for another year to support the Grieve Road pantry, to provide fresh low-cost food to the 1700 community members living in the Grieve Road and surrounding community areas. This funding also contributes towards the cost of a local co-ordinator who supports the volunteers to manage the pantry and can be contained within the initial allocation of anti-poverty funding for food insecurity. Continued funding will also enable the development of local collaborations and partnerships to adapt the service provision, to attract new members to both pantries, including younger households and those not in employment.

4.6 **Glasgow Fare Share Membership**

Project Timescale - December 2021 – December 2023

Inverclyde Council has purchased 2 Super Memberships from Fare Share Scotland each year for the past two years. This charity is based in Glasgow and is the 4th largest Fareshare depot in the UK with more than 100 members. Inverclyde's Fareshare memberships have provided 74 tonnes of surplus food per annum to Inverclyde. The food mainly consists of vegetables, dairy, fruit, bread and meat, tins and occasional ready meals. Fare Share Scotland stock is received from the 5 largest supermarket retailers including Tesco and Morrisons, therefore the food delivered is dependant of the surplus food received from them. The Glasgow depot is looking to adapt its business model from September 2023 to support future demand for the next two years. They have advised that part of this revised business model will be to reduce the cost of the Super Memberships to £10,281 each, which will be a saving of £6,000 for each membership.

Officers recommend that the committee continues to allocate anti-poverty funding to purchase two Super Membership Fairshare Scotland to replace the existing membership to continue to support the two local pantries and their local members. This alleviates the pressure on the pantry

as the Fare Share memberships guarantees weekly stock that is subsidised with local surplus contributions.

4.7 **Fuel Insecurity**

IHeat/Wise Group

Inverclyde Council originally provided a direct award to IHEAT of £200,000 in 2021/23 to provide advice, information, and funding of £75 to older people over 70 years to prevent them falling into debt due to utility costs. Committee agreed to increase this with an additional £100,000 from the Winter Support Fund during Winter 2022, and in November 2022 a further £30,000 was allocated to support older people facing fuel insecurity. This funding has supported more than 450 households through the IHEAT project. The I Heat project has undergone some internal organisational and management challenges, conversations are ongoing with the WISE Group and Home Energy Scotland to identify longer term and more sustainable approaches to support people facing fuel insecurity. The officers group recommend that HSCP continue to explore the best approaches to support fuel poverty and report back to the policy and resources committee where appropriate.

4.8 **Support for Credit Union Movement**

Inverclyde has two local credit unions operating in the area, both of which contribute to the local Financial Inclusion Partnership. Credit Unions facilitate easier access to affordable credit for its members by working in direct collaboration with its partners. Inverclyde Council and Inverclyde HSCP are supporting the local credit unions by helping them to develop improved communications, newsletters, briefing sessions for managers and lead officers, on access to affordable credit to council staff. Publicity material will be jointly developed in collaboration with each of the local credit unions for distribution to the Third Sector, community centres, and within and other voluntary organisations.

The Port Glasgow Credit Union is working closely with a local NHS project which is being piloted in Rainbow Family Centre. The Thrive Under 5 project is taking a whole systems approach to tackling child poverty. The programme aims to support children under the age of five to achieve a healthy weight by tackling the issue of food insecurity, by providing families with the resources and knowledge to make healthier choices around food and money management. The money management aspect will incentivise households and families with young children to open and use a credit union account. The incentive from Port Glasgow Credit Union will amount to payment of the £5.00 membership fee, opening a junior CU account for the oldest child, "seeding" each of these accounts with an initial £5.00 which will enable 25-30 households become members of the Port Glasgow Credit Union. A sum of £400.00 has been donated by a local resident to enable these payments. The donor has indicated that a further £200 would be available if take-up warranted.

Both Credit Unions are facing challenges to implement and monitor the increasingly onerous regulatory and compliance burden placed on them as unpaid volunteer directors from the Financial Conduct Authority and the Prudential Regulatory Authority. They are looking at the future delivery model and are now considering support from Right Way Credit Union. Right Way Credit Union is based in Paisley with branches in Dunoon and Rothesay. The Financial Inclusion Partnership continues to support both credit unions to gather information to understand the implications of this development more fully. However, this change is unlikely to take place before Summer 2024. This project does not require any additional financial support at this time.

Officers recommend that this project is monitored and supported, with progress reports submitted to future meetings of this committee and relevant service committees as appropriate.

4.9 **Warm Hands of Friendship 2022/23**

October 2022-March 2023

In recognition of the cost-of-living challenges faced by communities, Inverclyde Council provided an initial £100,000 to support local community organisations to deliver a range of grass root services that would meet the needs of their community. This funding was bolstered with an additional £50,000 from HSCP which together with the Council funding, empowered more than 44 community groups across Inverclyde to support residents throughout the Winter months of 2022/23 to provide warm spaces, local social connections, meals, and food at times. The grants were administered and distributed through our third sector interface, CVS Inverclyde.

The Warm Hands of Friendship is a good practice example of community and the public sector working together to support residents. Not only did this project provide new ways to engage with local people it also provided the opportunity for local organisations to understand the challenges faced by children and families and ensure that their voices were heard in the development of the Warm Hands provision.

The evaluation of the project highlighted that volunteering had a significant role in the success of the projects. The majority of services were either aimed at families or older people and most had food provision as a key element of their offer. However, more than half of these projects reported that people were hesitant to engage with their warm space due to concerns around “needing charity and free food” which highlights the continuing stigma around poverty and need. The Warm Hands of Friendship helped reduce stigma by this issue by having at its heart, that the warm space was intended to provide warm and friendly spaces to enable communities to come together. Maximising household income was offered through many of the local services to local people £11,000 of income was generated for residents through unclaimed benefits, with around £100,000 of benefit claims still outstanding at the time of the evaluation. A more detailed evaluation of the Warm Hands of Friendship is available as appendix 2 to this report.

Officers recommend that given the current cost of living crisis and the continued high cost of utilities as colder months approach, a further £100,000 is allocated to the Warm Hands of Friendship initiative for 2023/24.

4.10 **Fully funded Summer Playschemes**

Inverclyde Council commissioned Inverclyde Leisure to provide 7 playschemes for four weeks of the school summer holiday period. These playschemes were provided from the following primary schools: Kilmacolm, St Michael's, St Patrick's, Moorfoot, Inverkip and Wemyss Bay. Auchmountain Community Centre was the venue for provision in Greenock East locality. Inverclyde Leisure provided the playschemes from 3 July until 28 July 2023 and Inverclyde Council provided additional funding through its anti-poverty fund to ensure the service was free of charge for all children who attended the playschemes. Inverclyde Leisure reported more than 2000 attendees with the service being accessed around 8000 times, an increase of around 2000 from previous years. Over the 4 week period. Moorfoot Primary School was the most popular location accessed followed by St Michael's Primary School, the least used facility was Auchmountain Community Centre followed by Wemyss Bay Primary School. The average age of the children and young people that attended the playscheme service during the holiday period was 8 years old.

5.0 Proposals

5.1 At the Policy and Resources Committee in March 2023, it was agreed that proposals for the unallocated Anti-Poverty EMR, would be brought to a future meeting. The balance of the EMR is currently £2.095m, with £901k currently unallocated, and officers would recommend either a further allocation of funding or an extension to the current project which can be contained within its previously agreed allocation:

- IRISE Project: £260,000 from within the existing allocation to continue project to December 2024;
- Inverclyde Zero Waste Food Pantry - £30,000 for one further year to December 2024 from existing allocation;
- Glasgow Fare Share Membership - £21,000 for two further years of membership for surplus food from the existing allocation within the recurring budget;
- Warm Hands of Friendship Winter 2023 - £100,000 to support people facing cost of living crisis during the winter 2023/24; and
- Supplementing the Scottish Welfare Fund - The Council's Anti-Poverty fund has supported the Scottish Welfare Fund core allocation over several years. Expenditure this year is projected to be contained within one-off carried forward Cost of Living allocations from Scottish Government however a shortfall of £50k is forecast for 2024/25 and £75k 2025/26.

5.2 In addition, and in recognition of the increased pressure on foodbanks this winter, the Corporate Director of Education, Communities and OD, used her delegated authority to approve £30,000 anti-poverty funding for the following:

- I 58 Project (Trussell Trust) £15,000
- Port Glasgow Church Angels £ 5,000
- Branchton Community Centre £ 5,000
- Port Glasgow Salvation Army £ 2,000
- Other Community Food Share £ 3,000

5.3 An emergency powers report was signed by the Chief Financial Officer, Head of Legal, Chief Executive and Cllrs McCabe, McCluskey and Roberston on 21 September 2023. The reason for the use of emergency powers was the need for payments to be made to parents of children in receipt of free school meals and clothing grants during the industrial action in September 2023. This payment was in lieu of free school meals. Approval was given to allocate £27,000 from the anti-poverty ear-marked reserve with approval for the Corporate Director to allocate a further £9000 per strike day, should the industrial action continue.

5.4 Appendix 1 shows the spend to date from the anti-poverty EMR and that the unallocated budget is currently £901k. It is proposed that officers investigate further opportunities to develop anti-poverty initiatives that have been successful in other local authority areas, such as the multi-bank project which has been established in Fife.

6.0 IMPLICATIONS

6.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

SUBJECT	YES	NO
Financial	X	
Legal/Risk		x

Human Resources		x
Strategic (Partnership Plan/Council Plan)	X	
Equalities, Fairer Scotland Duty & Children/Young People's Rights & Wellbeing		x
Environmental & Sustainability		X
Data Protection		X

6.2 Finance

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
Anti-Poverty EMR		2023/24-2024/25	£545k		Leaves a balance unallocated of £901k

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
Anti-Poverty Recurring Budget	Other Expenditure	2023/24	£21k		Leaves £63k unallocated.

6.3 Legal/Risk

None.

6.4 Human Resources

None.

6.5 Strategic

Tackling the causes of poverty and deprivation to reduce inequalities in Inverclyde is a key priority for Inverclyde Council and HSCP. This report provides recommendations which are in line with this priority.

7.0 CONSULTATION

7.1 The CMT support the proposals within this report.

8.0 BACKGROUND PAPERS

8.1 None.

Appendix 1

Total EMR Budget

EMR C/F	£1,202,000
Additional funding from Reserves	£800,000
Projected underspends in FSM	£30,000
Projected underspend Fair Share Membership	£11,000
Core AP Unallocated balance	£52,000
	<u>£2,095,000</u>

Anti Poverty EMR

	Budget	Projection	Spend to 24/10/23
<u>Proposed Allocation:</u>	Allocation	Projection	24/10/23
Dedicated Team Leader	£6,779	£6,779	£6,779
Employment	£587,107	£587,107	£60,684 1/
Employment - IRISE ADP Funding	£145,000	£145,000	£0
Business Start Up	£6,770	6770	£6,770
Food Insecurity	£37,356	£37,356	£37,356
Early Intervention Support & Mentoring for Families	£26,000	£26,000	£13,000
Additional Food Insecurity Funding	£81,424	£81,424	£5,000 2/
Dedicated Team Leader - one day per week	£27,500	£27,500	£4,803
Summer Playschemes	£15,000	£15,000	£0
	£932,935	£932,936	£134,393
FSM - Strike Days - September	£27,000	£27,000	
FSM - Strike Day - November	£9,000	£9,000	
Scottish Welfare Fund	£125,000	£125,000	
Warm Hand of Friendship	£100,000	£100,000	
Total new funding	£261,000	£261,000	£0
EMR Unallocated	£901,065	£0	£0
	<u>£2,095,000</u>	<u>£1,193,936</u>	<u>£134,393</u>

1/ Assumes full budget will be required.

2/ Projection includes £30k additional funding for foodbanks approved by Corporate Director, Education, Communities and OD October 2023 and £30k for one additional year's funding of Inverclyde Zero Waste Food Pantry.

*Inverclyde Warm Hand of
Friendship Final Report
June 2023*

Background

In recognition of the negative impact of the Cost-of-Living Crisis on the residents of Inverclyde, Inverclyde Council provided £90,000 to support and encourage communities to work together to help each other during the 2022-23 winter months. As the local Third Sector Interface, CVS Inverclyde worked in partnership with Inverclyde Council to administer the Warm Hand of Friendship Small Grant Fund.

Beginning in October 2022, the funding was available to organisations and small groups to allow them to develop additional activities to offer warm spaces and activities for those most likely to be adversely affected by the impact of the Cost-of-Living Crisis, and who experience continued disadvantage. Through these warm spaces and activities, the “Warm Hand of Friendship” was extended into the heart of our communities.



Souper Kitchen at Greenock Torpedo Factory.



Inverclyde Faith in Throughcare delivered warm packs to their service-users.

Process

The Warm Hand of Friendship fund used a rolling programme, with applications assessed weekly. The maximum award was £3,000, and all funds were to be spent by the end of March 2023. CVS Inverclyde staff provided additional support for groups that were unfamiliar with funding applications. It was recognised that some applications did not adequately reflect the quality of the support available from the group.

Successful organisations and groups were asked to post their Warm Hand of Friendship on Inverclyde Life to maximise access to the various projects. Likewise, CVS Inverclyde provided Inverclyde Council with a fortnightly update report with new successful organisations and the details of their projects. This information was also posted on the Inverclyde Council website, offering an additional way for residents to learn about the supplementary support available in their community.

The initial £90,000 was allocated before Christmas 2022, with 33 community groups receiving a portion of this funding. Inverclyde Health and Social Care Partnership kindly provided an additional £50,000 to continue the initiative, which provided funding for an additional 18 community groups. The period between October and December 2022 is considered Round 1, and Round 2 from January to March 2023.

Data

The Warm Hand of Friendship Small Grant Fund provided a total of 51 grants to 44 organisations and community-based groups. Approximately 94% of the organisations submitted an activity report by the end of May 2023.

The reports were analysed by the number of sessions each project held and total number of participants. Several projects noted that they recorded numbers per session and that people often attended multiple times. As such, this number should be considered in terms of local engagement rather than number of people supported. The predominant theme from the data was *social interactions and connections*. Approximately 88% of projects reported that a key element of their Warm Hand of Friendship spaces and activities was the opportunity to be with other people and build the connections and relationships that were lost during the Covid-19 Pandemic. Projects described intergenerational coffee mornings, meeting new people from different backgrounds, and reducing social isolation. Likewise, projects offering warm boxes and food parcels highlighted that the support often went beyond the number of participants they documented. The food parcels, warm boxes and energy top-ups supported entire families, not just those who attended the Warm Hand of Friendship sessions. This indicates the wider reach of the Warm Hand of Friendship initiative within communities across Inverclyde and the positive impact it had during the Winter 2022/2023 Cost-of-Living Crisis.

The other Warm Hand of Friendship data domains include the type of support the projects offered and the reported client group(s) that

engaged with the project. Many of the projects indicated that a mix of participants joined their Warm Hand of Friendship session, which provided an opportunity for members of the community to meet new people. Although some projects were aimed at particular demographics, most projects welcomed people from any group.

The preliminary Warm Hand of Friendship report in April 2023 reviewed projects from Round 1 of the funding. This data showed that almost 74% of projects highlighted that volunteers had a significant role in the delivery of their projects. However, overall data for the initiative outlines that only 56% of projects report the use of volunteers. The benefits of volunteering for individuals and communities are widely recognised and future initiatives should further promote the volunteer involvement.

A summary of the data domains and totals is available in Table 1. A full breakdown for each organisation by domain is available in the appendices.



Gourock Park Bowling Club

Table 1: domains and totals

Domain	Total	Percentage
Number of WHF Sessions	1,254	
Number of participants	10,022	
Projects that mentioned companionship/reducing social isolation/increasing social connections	42	88%
Hot drinks, biscuits and/or snacks provided	45	94%
Warm food provided	36	75%
Food vouchers/food parcels provided	10	21%
Projects offering clothing/clothing banks	8	17%
Projects offering Warm Boxes	9	19%
Projects aimed at older people	34	71%
Projects aimed at children and young people	24	50%
Projects aimed at families	38	80%
Projects aimed at other vulnerable groups	32	67%
Direct financial advice offered	4	8%
Energy support offered	3	6%
Projects identifying to role of volunteers	27	56%

Challenges

Among the 94% of projects that reported on their Warm Hand of Friendship activity, eleven projects identified challenges in the delivery of their work. One organisation identified that a lack of understanding as to what people truly needed delayed the start of their activity. Likewise, another organisation highlighted that one of their warm spaces was better attended than the other, and feedback from the community stated that many people felt uncomfortable accessing the underutilised space due to its close proximity to the staff office. In both cases, working with the community provided learning for the organisations and enabled them to adjust their offer. Conversely, one organisation reported that their project received no engagement from the community, with no participants attending any of their Warm Hand of Friendship sessions. Understanding the factors that have contributed to the delivery of successful Warm Hand of Friendship projects will provide learning for future community support and engagement programmes.

As a rolling application process, organisations that were awarded funding towards the end of the initiative had a limited amount of time to delivery their projects. One organisation described this as a challenge; however, they also noted the immense social impact generated by the Warm Hand of Friendship activity, which allowed visitors to socialise more with other members of the local community and their wider client base. Similarly, two organisations recognised staffing and resourcing the Warm Hand of Friendship activities as challenging. It was highlighted that both volunteers and support from Inverclyde Council's Community Learning and Development team were essential to the successful delivery of their project. This provides

evidence of the value of partnership working that reaches into communities and across all sectors. Together we can accomplish more.

The most common theme among those reporting challenges was the perceived stigma related to accessing the Warm Hand of Friendship spaces. More than half of these projects stated that people were hesitant to engage with their warm space due to concerns around “needing charity and free food”. These projects overcame this issue by explaining that the warm space was intended to provide warm and friendly spaces to enable communities to come together. Projects suggested that framing the purpose of their warm space more specifically had a positive influence on community participation, with some projects describing their activity as similar to a coffee morning. All projects agreed that their approach to addressing the perceived stigma was underpinned by dignity and kindness, which along with social connectedness, created the foundation of the Warm Hand of Friendship initiative.

Inverclyde Life

In response to the Warm Hand of Friendship Fund, CVS Inverclyde's Communications Team were able to add 20 new services to the Inverclyde Life website. The website saw a huge boost in users in the initial weeks of the Warm Hand of Friendship work, with a 23% increase in the number of users, as well as a 132% increase in the time users were spending on the site. In total, 800 pages were viewed on the site in that first week. The Inverclyde Life social media accounts similarly saw a huge upsurge in interest, with 147% increase in Post Reach. The team were further able to write and publish 8 new Community Spotlight Blogs, further highlighting the great work being done across Inverclyde's third sector with the funding.

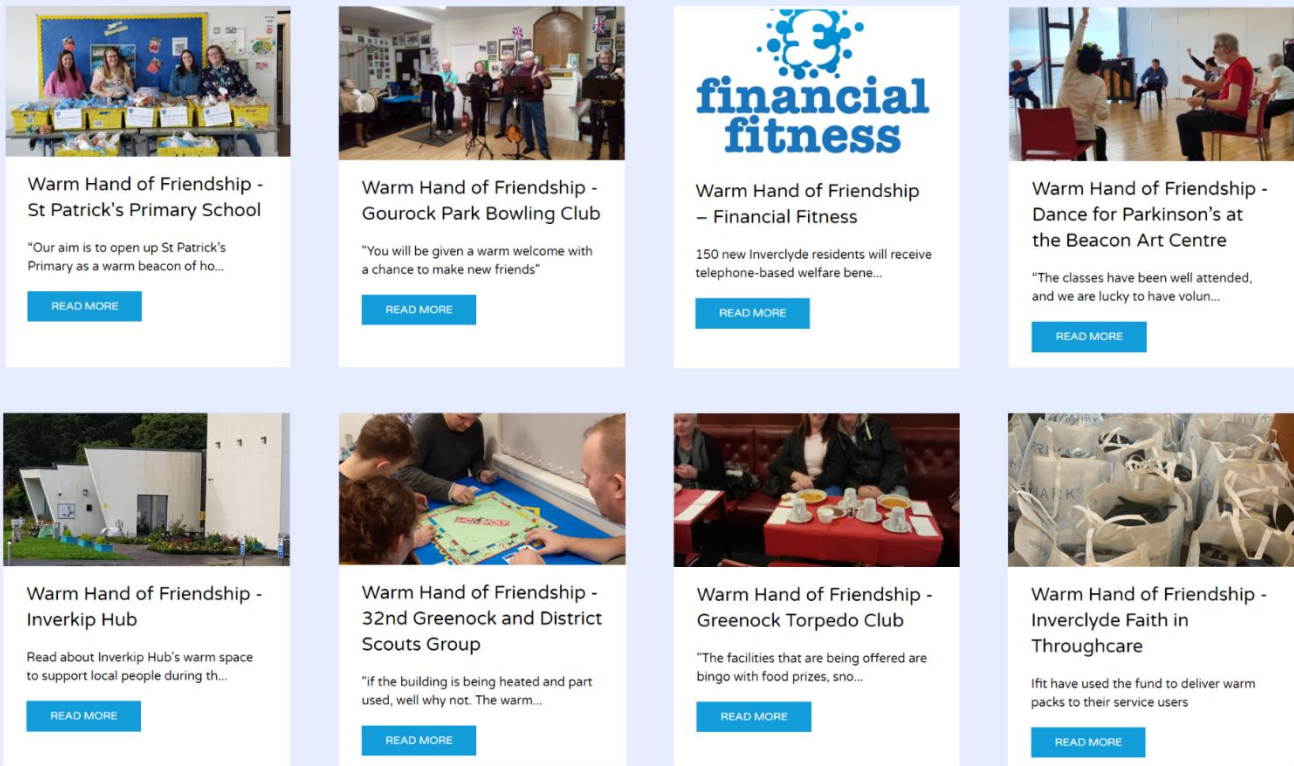


Figure 1 displays eight community spotlight blogs arranged in a 2x4 grid. Each blog card includes a photograph, a title, a short introductory text, and a 'READ MORE' button.

- Warm Hand of Friendship - St Patrick's Primary School**: "Our aim is to open up St Patrick's Primary as a warm beacon of ho..."
- Warm Hand of Friendship - Gourrock Park Bowling Club**: "You will be given a warm welcome with a chance to make new friends"
- Warm Hand of Friendship - Financial Fitness**: "150 new Inverclyde residents will receive telephone-based welfare bene..."
- Warm Hand of Friendship - Dance for Parkinson's at the Beacon Art Centre**: "The classes have been well attended, and we are lucky to have volun..."
- Warm Hand of Friendship - Inverkip Hub**: "Read about Inverkip Hub's warm space to support local people during th..."
- Warm Hand of Friendship - 32nd Greenock and District Scouts Group**: "If the building is being heated and part used, well why not. The warm..."
- Warm Hand of Friendship - Greenock Torpedo Club**: "The facilities that are being offered are bingo with food prizes, sno..."
- Warm Hand of Friendship - Inverclyde Faith in Throughcare**: "If it have used the fund to deliver warm packs to their service users"

Figure 1: Inverclyde Life Community Spotlight Blogs

(find them here to read more: <https://inverclydelife.com/community-spotlight>)

Table 2 highlights the activity on both the Inverclyde Life website and Facebook page during the week commencing 23rd January 2023. The analytics were particularly important this week due to several factors. The Warm Hand of Friendship took time to gain momentum. Due to the timing of the initiative, this momentum merged with the standard increased support available across the community in preparation for and over the Christmas period. This included the annual CVS Inverclyde Christmas Mapping, developed in partnership with organisations and groups across the third sector. The week beginning the 23rd January coincided with Round 2 of the funding and indicates the impact of the Warm Spaces Mapping and the collaborative effort to share it across Inverclyde.

Table 2: Inverclyde Life Facebook and Website data – week commencing 23/01/2023

Domains	Data	Percentage Change
Inverclyde Life Facebook		
Page Views	27	↑ 575%
New Page Likes	2	↑ 100%
Post Reach	1,177	↑ 143.7%
Top Post	24/01 Warm Spaces post	
Inverclyde Life Website		
Website Users	8	↑ 22.9%
Website Bounce Rate	9	↓ 1.7%
Website Sessions	34	↑ 20.4%
Average Website Session Duration	24	
Number of New Website Sessions	38	
Percentage of New Website Sessions	32	
Route for Access to Website	Organic Search – 222 Direct – 29 Referral – 9 Social Media – 12	
Average Number of Website Pages Per Session	2.42	
Website Page Views	800	

This snapshot of analytics for Inverclyde Life demonstrates the significant influence the Warm Hand of Friendship had on how people seek support. All domains saw increased activity except the website bounce back rate, which measures the percentage of visitors to a website who navigate away from the site after viewing only one page. Having a negative bounce back rate is desirable, indicating that people are engaging more fully with the website. Although CVS Inverclyde hosts Inverclyde Life, the website's successful contribution to the Warm Hand of Friendship would not have been possible without the cooperation of partners from Inverclyde Council, HSCP and community-based groups across Inverclyde.



Feedback from Communities

The Warm Hand of Friendship offered support that was warmly welcomed by communities. Below is some of the feedback the community-based organisations provided.

Most attendees are older and have really enjoyed the social aspect of our Monday lunches and we started inviting primary aged children and a teacher, a different 4 each week plus the teacher, and all have thoroughly enjoyed chatting and sharing information between the different age groups. A win for all concerned.'

A woman came to our WHF cafes. She lives alone and her family has grown up and moved away from Inverclyde. We were the only people she spoke to all week, but she made some friends at the café. She's not isolated anymore, which is lovely

A group of ladies met at our weekly warm space and became really good friends. They started messaging each other between sessions and then began to meet up outside of the warm space.

Volunteers speak to all that come the reply that we get is they look forward to Friday, love coming due to meeting and getting the companionship in a warm and friendly environment

One Warm Hand of Friendship project providing income maximisation support. Through this project, Inverclyde residents received:

- ◆ 103 benefits checks and income maximisation advice
- ◆ 42 internal referrals for in-person form filling support
- ◆ 8 referred to better-off-in-work advice to support people into employment
- ◆ 8 people supported to challenge unfavourable benefit decisions

Approximately £11,000 worth of financial outcomes was secured via successful welfare benefit claims, with around £100,000 worth of benefit claims submitted but still outstanding. To complement the Warm Hand of Friendship project, this organisation also offered each service-user free, in-house money and debt advice from their Money Adviser, to help clients deal with their outgoings, debts, and household budgets. Fourteen clients accessed money/debt advice as a result of this offer, enabling said clients to manage and/or reduce their outgoings accordingly.

"The Cost-of-Living has made it hard, but this service has really helped. Getting what I'm entitled to will really make a difference"

"I really appreciate the help sorting my finances. Money's tight just now, but they've made it a lot easier"

Conclusion

The Warm Hand of Friendship has been deemed a success by the groups involved with delivering the projects and more importantly, the members of the community who participated in the warm spaces. Some of the projects have been so successful that the groups have identified they will continue their projects through their own organisation's finances, while other groups have asked CVS Inverclyde to support them to find continuation funding. The Warm Hand of Friendship initiative has prompted the development of additional community assets, which would not have been possible without the initial investments from Inverclyde Council and HSCP.

The success of the Warm Hand of Friendship also demonstrates the kindness and compassion that is in the very fabric of Inverclyde. Similarly, the appetite to support others in the community, champion kindness and challenge stigma in Inverclyde says so much about the compassion and resilience of the people who live and work there. Through initiatives like the Warm Hand of Friendship, they are changing the narrative about Inverclyde.

Appendices

Appendix A – A-D

1st Gourrock Scouts	
Number of sessions	21
Number of participants	420
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

32nd Greenock Scouts	
Number of sessions	22
Number of participants	80
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	No
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Ardgowan Hospice	
Number of sessions	0
Number of participants	40
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	No
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Auchmountain Centre		Barnardo's Nurture		Beacon Arts Centre	
Number of sessions	13	Number of sessions	28	Number of sessions	10
Number of participants	350	Number of participants	82	Number of participants	15
Projects involving volunteers	No	Projects involving volunteers	No	Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes	Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes	Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes	Hot drinks/ Snacks/ biscuits	Yes	Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes	Warm food	Yes	Warm food	No
Clothing/ clothing bank	Yes	Clothing/ clothing bank	Yes	Clothing/ clothing bank	No
Warm boxes	Yes	Warm boxes	Yes	Warm boxes	No
Food vouchers/ food parcels	No	Food vouchers/ food parcels	Yes	Food vouchers/ food parcels	No
Aimed at older adults	Yes	Aimed at older adults	No	Aimed at older adults	Yes
Aimed at children & young people	No	Aimed at children & young people	Yes	Aimed at children & young people	No
Aimed at families	Yes	Aimed at families	Yes	Aimed at families	No
Aimed at other vulnerable groups	Yes	Aimed at other vulnerable groups	No	Aimed at other vulnerable groups	Yes
Project offering financial advice	No	Project offering financial advice	No	Project offering financial advice	No
Offered energy support	No	Offered energy support	Yes	Offered energy support	No

Branchton Comm Centre	
Number of sessions	20
Number of participants	660
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Clune Park Resource Ctr	
Number of sessions	45
Number of participants	40
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Designed Necessities	
Number of sessions	11
Number of participants	24
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	No
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Appendix B – H-I

Financial Fitness	
Number of sessions	20
Number of participants	140
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	No
Hot drinks/ Snacks/ biscuits	No
Warm food	No
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	Yes
Offered energy support	No

Gibshill Comm Centre	
Number of sessions	34
Number of participants	500
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	Yes
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Gourock Park Bowling Club	
Number of sessions	23
Number of participants	700
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Greenock Baptist Church	
Number of sessions	24
Number of participants	200
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Greenock East End Church	No data available
Number of sessions	
Number of participants	
Projects involving volunteers	
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	
Hot drinks/ Snacks/ biscuits	
Warm food	
Clothing/ clothing bank	
Warm boxes	
Food vouchers/ food parcels	
Aimed at older adults	
Aimed at children & young people	
Aimed at families	
Aimed at other vulnerable groups	
Project offering financial advice	
Offered energy support	

Greenock Torpedo Factory Club	
Number of sessions	22
Number of participants	47
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Grieve Rd Community Ctr	
Number of sessions	9
Number of participants	470
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Hamilton Bardrainey CoS	
Number of sessions	12
Number of participants	34
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Home-Start R&I	
Number of sessions	42
Number of participants	154
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Hope Community Church	
Number of sessions	16
Number of participants	472
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Appendix C – J-K

IAMH	
Number of sessions	11
Number of participants	47
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	No
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

ICD Trust	
Number of sessions	58
Number of participants	55
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	No
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	Yes
Offered energy support	Yes

I-FiT	
Number of sessions	4
Number of participants	38
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	No
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	Yes
Warm boxes	Yes
Food vouchers/ food parcels	Yes
Aimed at older adults	No
Aimed at children & young people	No
Aimed at families	No
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	Yes

Inverclyde Homeless Forum	
Number of sessions	8
Number of participants	40
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	Yes
Warm boxes	Yes
Food vouchers/ food parcels	Yes
Aimed at older adults	No
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

IL- AuchmeadRd/Ravenscraig	
Number of sessions	17
Number of participants	170
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	No
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

IL - Boglestone Centre	
Number of sessions	13
Number of participants	268
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	No
Hot drinks/ Snacks/ biscuits	Yes
Warm food	No
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

IL - Greenock Sports Centre	
Number of sessions	15
Number of participants	0
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	No
Hot drinks/ Snacks/ biscuits	No
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

IL - Lady Octavia Centre	
Number of sessions	13
Number of participants	
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	No
Hot drinks/ Snacks/ biscuits	Yes
Warm food	No
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

IL - Waterfront Leisure Ctr	
Number of sessions	13
Number of participants	76
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Inverclyde Youth Theatre	
Number of sessions	14
Number of participants	20
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	No
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Inverkip Church	
Number of sessions	22
Number of participants	50
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	No
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Inverkip Community Initiative	
Number of sessions	100
Number of participants	136
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

In-Work Enterprises Ltd	
Number of sessions	20
Number of participants	500
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	No
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Kilmacolm Primary Parent Partnership	
Number of sessions	82
Number of participants	79
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	Yes
Warm boxes	Yes
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Appendix D – L-P

Larkfield ELC	
Number of sessions	120
Number of participants	120
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	No
Hot drinks/ Snacks/ biscuits	No
Warm food	No
Clothing/ clothing bank	Yes
Warm boxes	Yes
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	Yes
Aimed at families	
Aimed at other vulnerable groups	No
Project offering financial advice	No
Offered energy support	No

Lyle Gateway	
Number of sessions	14
Number of participants	204
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Man On! Inverclyde	
Number of sessions	22
Number of participants	45
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	No
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	Yes
Offered energy support	No

Mount Kirk Greenock	
Number of sessions	17
Number of participants	100
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	Yes
Food vouchers/ food parcels	Yes
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Moving On Inverclyde	
Number of sessions	68
Number of participants	60
Projects involving volunteers	0
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	Yes
Food vouchers/ food parcels	Yes
Aimed at older adults	No
Aimed at children & young people	No
Aimed at families	No
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Parklea Branching Out	
Number of sessions	110
Number of participants	230
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	Yes
Aimed at older adults	Yes
Aimed at children & young people	Yes
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

Port Glasgow Blowing Club	No data available
Number of sessions	
Number of participants	
Projects involving volunteers	
Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	
Hot drinks/ Snacks/ biscuits	
Warm food	
Clothing/ clothing bank	
Warm boxes	
Food vouchers/ food parcels	
Aimed at older adults	
Aimed at children & young people	
Aimed at families	
Aimed at other vulnerable groups	
Project offering financial advice	
Offered energy support	

Appendix E – s-y

SAMH	
Number of sessions	11
Number of participants	110
Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	No
Warm food	No
Clothing/ clothing bank	No
Warm boxes	Yes
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	No
Aimed at other vulnerable groups	Yes
Project offering financial advice	Yes
Offered energy support	No

St Margaret's Greenock	
Number of sessions	12
Number of participants	100
Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/ Friendship/Companionship/ Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes
Clothing/ clothing bank	No
Warm boxes	No
Food vouchers/ food parcels	No
Aimed at older adults	Yes
Aimed at children & young people	No
Aimed at families	Yes
Aimed at other vulnerable groups	Yes
Project offering financial advice	No
Offered energy support	No

St Patrick's RC Church		St Patrick's Parent Council		Tail O' The Bank Credit Union	
Number of sessions	3	Number of sessions	10	Number of sessions	12
Number of participants	95	Number of participants	1,394	Number of participants	100
Projects involving volunteers	Yes	Projects involving volunteers	Yes	Projects involving volunteers	No
Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes	Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes	Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes	Hot drinks/ Snacks/ biscuits	Yes	Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes	Warm food	Yes	Warm food	No
Clothing/ clothing bank	No	Clothing/ clothing bank	Yes	Clothing/ clothing bank	No
Warm boxes	No	Warm boxes	No	Warm boxes	No
Food vouchers/ food parcels	No	Food vouchers/ food parcels	Yes	Food vouchers/ food parcels	No
Aimed at older adults	Yes	Aimed at older adults	No	Aimed at older adults	Yes
Aimed at children & young people	No	Aimed at children & young people	Yes	Aimed at children & young people	No
Aimed at families	Yes	Aimed at families	Yes	Aimed at families	Yes
Aimed at other vulnerable groups	Yes	Aimed at other vulnerable groups	No	Aimed at other vulnerable groups	Yes
Project offering financial advice	No	Project offering financial advice	No	Project offering financial advice	No
Offered energy support	No	Offered energy support	No	Offered energy support	No

Wellington Park Blowing Club		Westburn Parish Church		Youth Connections	
Number of sessions	12	Number of sessions	21	Number of sessions	32
Number of participants	55	Number of participants	420	Number of participants	535
Projects involving volunteers	Yes	Projects involving volunteers	Yes	Projects involving volunteers	Yes
Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes	Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes	Social Interaction/Reduced Isolation/Socialising/Friendship/Companionship/Strengthening Relationships	Yes
Hot drinks/ Snacks/ biscuits	Yes	Hot drinks/ Snacks/ biscuits	Yes	Hot drinks/ Snacks/ biscuits	Yes
Warm food	Yes	Warm food	Yes	Warm food	Yes
Clothing/ clothing bank	No	Clothing/ clothing bank	No	Clothing/ clothing bank	No
Warm boxes	No	Warm boxes	No	Warm boxes	No
Food vouchers/ food parcels	No	Food vouchers/ food parcels	Yes	Food vouchers/ food parcels	Yes
Aimed at older adults	Yes	Aimed at older adults	Yes	Aimed at older adults	Yes
Aimed at children & young people	No	Aimed at children & young people	No	Aimed at children & young people	Yes
Aimed at families	No	Aimed at families	Yes	Aimed at families	Yes
Aimed at other vulnerable groups	Yes	Aimed at other vulnerable groups	Yes	Aimed at other vulnerable groups	Yes
Project offering financial advice	No	Project offering financial advice	No	Project offering financial advice	No
Offered energy support	No	Offered energy support	No	Offered energy support	No